



**CANCELLATION POLICY FOR THARP AND KLAUS DENTAL CLINIC
EFFECTIVE MAY 18, 2020**

Please call at least 24 hours ahead of time if you must cancel an appointment. You will be charged \$35.00 if you fail to show up for your scheduled appointment or cancel with less than a 24 hour notice.. (Monday cancellation will need to be called in by Thursday).

Tharp and Klaus Dental Clinic has always been very meticulous in our cleaning, sanitation, and sterilization protocols. Because of the COVID 19 pandemic, we have increased those measures even more, following guidelines set up by the Health Department and American Dental Association. There is a great deal that goes in to preparing for each patient's visit. Time has been specifically reserved for your appointment, procedure, or treatment. We have created a new policy for appointment cancellation due to the fact that we have a large number of patients wanting and needing to get in to see our doctors. We appreciate you letting us know as soon as possible if you are unable to keep your appointment so that we can accommodate all of our patients' needs.

We greatly value the opportunity to provide care for you and your family. Thank you for your understanding.

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